

山东威高集团医用高分子制品股份有限公司
Shandong Weigao Group Medical Polymer Company Limited

客户及业务伙伴隐私声明
Customer and Business Partner Privacy Notice

1. 声明目的及适用对象 | Purpose and Data Subjects

本声明说明适用实体如何收集、使用、保存、保护、共享和跨境传输客户、潜在客户、医疗专业人士、医疗机构联系人、患者组织联系人、经销商、供应商、承包商、网站用户和其他业务联系人的个人信息。员工和求职者信息应由单独的员工/招聘隐私声明管理。

This Notice explains how the Reporting Entities collect, use, retain, protect, share and transfer personal information relating to customers, prospective customers, healthcare professionals, healthcare-organisation contacts, patient-organisation contacts, distributors, suppliers, contractors, website users and other business contacts. Employee and candidate information should be governed by separate workforce and recruitment notices.

2. 我们可能收集的信息 | Information We May Collect

- 身份、联系方式、职位、专业资质、所属机构及业务关系信息。
Identity, contact details, role, professional qualifications, organisation and business-relationship information.
- 订单、合同、付款、投标、经销、培训、会议、售后服务、设备维护和客户关系记录。
Order, contract, payment, tender, distribution, training, event, after-sales service, equipment-maintenance and customer-relationship records.
- 产品投诉、不良事件、召回、技术支持和监管报告所需信息。该等记录可能包含患者或健康信息；适用实体仅应收集实现安全、质量和法定义务所必需的信息，并尽可能去标识化。
Information required for product complaints, adverse events, recalls, technical support and regulatory reporting. Such records may contain patient or health information; the Reporting Entities shall collect only what is necessary for safety, quality and legal obligations and de-identify it where practicable.
- 网站、应用、Cookie、IP 地址、设备标识、日志、通信偏好及网络安全信息。
Website, application, cookie, IP-address, device-identifier, log, communication-preference and cybersecurity information.
- 在尽职调查或法律要求下收集的制裁、利益冲突、合规和身份验证信息。
Sanctions, conflict-of-interest, compliance and identity-verification information collected for due diligence or legal requirements.

3. 使用目的及依据 | Purposes and Legal Bases

- 提供产品和服务、履行合同、管理订单、付款、物流、安装、维修、培训和客户支持。
Provide products and services and manage contracts, orders, payments, logistics, installation, maintenance, training and customer support.
- 保障产品质量、患者安全、投诉处理、警戒、召回、监管报告、审计和法律合规。
Protect product quality and patient safety and manage complaints, vigilance, recalls, regulatory reporting, audits and legal compliance.
- 经同意或在法律允许的正当利益基础上进行营销、活动邀请、客户满意度调查和业务发展，并提供清晰的退订或反对方式。
Conduct marketing, event invitations, customer-satisfaction surveys and business development with consent or on a lawful legitimate-interest basis, providing clear unsubscribe or objection methods.
- 预防欺诈、腐败、网络攻击及其他安全风险，维护业务连续性和合法权利。
Prevent fraud, corruption, cyberattacks and other security risks and protect business continuity and legal rights.

4. 选择、同意及二次使用 | Choice, Consent and Secondary Use

在法律要求时，适用实体将在收集或使用个人信息前取得明确同意。个人可随时撤回营销同意或选择退出非必要通信，撤回不影响此前处理的合法性。

Where required by law, the Reporting Entities will obtain explicit consent before collecting or using personal information. Individuals may withdraw marketing consent or opt out of non-essential communications at any

time, without affecting the lawfulness of earlier processing.

未经新的合法依据、必要告知或同意，个人信息不得用于与原始目的不相容的二次用途。适用实体应监测用于二次用途的客户数据比例；原则目标应为未经适当依据使用的比例为零。

Personal information must not be used for a secondary purpose incompatible with the original purpose without a new lawful basis, required notice or consent. The Reporting Entities shall monitor the proportion of customer data used for secondary purposes, with a target of zero use without an appropriate basis.

5. 共享、跨境传输及保存 | Sharing, International Transfers and Retention

个人信息仅在必要范围内与关联支持职能、经授权经销商、物流和 IT 服务商、专业顾问、监管机关或其他合法接收方共享，并通过合同、尽职调查和访问控制保护。适用实体不得出售个人信息，除非当地法律对“出售”作出更广定义并已按要求提供选择权。

Personal information is shared only as necessary with affiliated support functions, authorised distributors, logistics and IT providers, professional advisers, regulators or other lawful recipients, protected through contracts, due diligence and access controls. The Reporting Entities do not sell personal information, unless local law defines “sale” more broadly and required choices have been provided.

跨境传输须采用适用法律认可的机制并实施风险评估及安全保护。个人信息仅保存至实现目的、履行法律/监管义务、处理争议或保护权利所需期限；具体期限载于记录保存表。

International transfers require a mechanism recognised by applicable law, risk assessment and safeguards. Personal information is retained only as long as necessary for the purpose, legal or regulatory duties, disputes or protection of rights; detailed periods shall be set in a retention schedule.

6. 信息安全 | Information Security

适用实体采用与风险相适应的技术和组织措施，包括数据分类、最小权限、身份验证、加密、日志、备份、补丁、漏洞管理、物理安全、人员培训、供应商控制及事件响应。任何系统均无法保证绝对安全。

The Reporting Entities use technical and organisational measures proportionate to risk, including data classification, least privilege, authentication, encryption, logging, backup, patching, vulnerability management, physical security, workforce training, supplier controls and incident response. No system can guarantee absolute security.

7. 个人权利 | Individual Rights

在适用法律规定的范围内，个人可请求了解和访问其信息、取得副本、纠正、删除、限制处理、反对处理、撤回同意、选择退出营销、将数据转移至其他服务提供商，并就处理提出投诉。适用实体可在验证身份后依法限制或拒绝请求，并说明理由。

Subject to applicable law, individuals may request information and access, obtain a copy, correct or delete data, restrict or object to processing, withdraw consent, opt out of marketing, transfer data to another service provider and complain about processing. A Reporting Entity may lawfully limit or refuse a request after identity verification and will explain the reason.

8. 联系方式及本地补充 | Contact and Local Supplements

隐私请求或投诉可发送至：compliance@weigaogroup.com。适用实体应在官网列明各法律实体、控制者/处理者身份、地址及当地数据保护联系人，并为中国、美国及其他相关司法管辖区增加本地补充条款。

Privacy requests or complaints may be sent to: compliance@weigaogroup.com. The Reporting Entities shall list each legal entity, controller or processor status, address and local data-protection contact on the website,

with local supplements for Mainland China, the United States and other relevant jurisdictions.